

Full Statement from Northwestern Medicine on KHN-NPR's October 2019 Bill of the Month

“Northwestern Medicine offers a variety of financial assistance programs for uninsured, underinsured and insured patients. In order to be considered for free or discounted care, the patient is required to fill out an application and provide supporting documentation. Many times, we provide a social worker or engage with community partners to assist in navigating this process to ensure that patient provides all necessary information and documents. It is important to know that we will always provide emergency care, regardless of a patient’s ability to pay.

“In this case, we have tried numerous times to connect with this patient to provide guidance and assistance. Our follow-up efforts remain active and we hope to hear from the patient soon.”